

MHHS Extraordinary Programme Steering Group (PSG) Headline Report

Issue Date: 15/09/2025

Meeting Number	PSG048.1	Venue	Virtual
Date and Time	12 September 2025 15:00-16:00	Classification	Public

New / Outstanding Actions

Area	Ref	Action	Owner	Due
M10 Contingency Planning	PSG48.1-01	Elexon to provide an Impact Assessment of continuing to run SVAA arrangements (including GSP Group Correction Factors and downstream impacts on DUoS billing processes) and the proposed Helix contingency cutover activity.	Elexon	17/0925
	PSG48.1-02	Programme to set up a placeholder ePSG for 15:00 on 16 September. The meeting will only proceed if issues are identified in Tuesday's ISD Checkpoint that necessitate a PSG discussion on the feasibility of the M10 date	Programme (PMO)	12/09/25

Decisions

Area	Ref	Decision	Rationale
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Key Discussion Items

M10 Decision Making Choreography	Programme provided an executive summary of M10 cutover activities. The key message is that there are no known blockers to M10 that would prevent the Programme from continuing with planned M10 cutover activities. This was also the view taken by MCAG on 11 September 2025. More detail can be found in the meeting slides.
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	Programme also provided a reminder of the M10 Decision Choreography, noting that CCAG, on 12 September, confirmed that the Code Bodies are ready for the code to be designated at M8.
Programme View of current M10 Status	The Programme provided an update on the current status of M10 with an overview against the M10 Acceptance Criteria. It was accepted that the Programme is carrying a higher than desirable level of risk. This is highlighted by Acceptance Criterion 25, 'M10 Risk Assessment undertaken' which retains a RAG status of Red. The Programme also outlined the risk glidepaths to M10 and M11 with 11 key actions and plans for reducing the risk profile. Programme also provided this detail in a visual POAP. Programme included a list of 12 outstanding work items, with due dates and owners, which may form the basis of an M10 work-off plan if not completed at M10 but do not block M10. However, the Programme noted that some of these activities need to be completed ahead of M10, and the list is subject to change. The Large Supplier representative asked how parties could get clearer visibility of the “missing D-flows” referenced in the work item #12 'D354, D355 and D256 from DTC and DTS'. Programme and RECCo clarified that the D-flows are not missing technically, but that the code drafting was ambiguous and scenario variants needed correcting. The issue is with documentation rather than implementation, and corrections will be made before M11.
IPA View of Current M10 Status	The IPA provided their current view of M10 status. The IPA stated they are broadly in line with the Programme's view to continue with cutover activities, contingent on progress with mitigation plans. The IPA agreed that the Programme was carrying a higher level of risk than desired and highlighted the importance of daily monitoring of mitigating plans for key risks and issues and that any work-off items are clearly documented and risk assessed. The IPA made four key recommendations: • Progress towards M10, with daily monitoring plans for key risks and issues • All parties to promptly escalate emerging risks / issues through the appropriate channel • Consolidate and finalise M10 work-off plans and risk-assess their impact • Utilise 12 and 19 September 2025 PSG as the formal decision points for proceeding to M10 The IPA advised that confidence levels have improved over the past week as more activities and criteria have completed. The IPA supported the proposed Programme ISD check-point 16 September. More detail on the IPA's M10 assurance approach, key risks and confidence points can be found in the meeting slides.
M10 Contingency Planning	Programme provided an overview of the responses to the Contingency Planning PPIR which was sent to industry and due on 11 September 2025. Contingency Plan 1 (if Helix central services cannot go live on 22 September 2025): Overall position: Majority of responses confirmed no issues with executing Contingency Plan 1. Central parties also reported no concerns. LDSOs: • Most reported no issues; one noted the need for a cautious approach with additional monitoring.

	- One LDSO flagged key dependencies and risks (DIP operational, SVAA calendar, D0043/D0079 flows proven by 22 September 2025, DUOS payments unaffected) which were recognised by the Programme. Suppliers & Agents: - Majority highlighted no issues; a group initially raised concerns via their software provider, but these have since been resolved. - Two suppliers flagged potential impacts from GSP Group Correction Factor Scaling Weights and the Programme are awaiting further clarity from Helix as part of their Impact Assessment on the approach to scaling weights. Software/service providers: No outstanding objections following clarification and engagement. ACTION: The Programme has concluded that Contingency Plan 1 is deliverable. The programme is awaiting further information from Helix, who took an action at GLIG on 12 September to provide an Impact Assessment of continuing to run SVAA arrangements (including GSP Group Correction Factors and downstream impacts on DUoS billing processes) and the proposed Helix contingency cutover activity. Programme committed to maintaining transparency with industry and reiterated that delivery of M10 remains the baseline plan, with contingency invoked only if required. PSG will track this as an action in addition to the GLIG action (ACTION PSG48.1-01). Contingency Plan for ISD Issues In relation to the ISD, there was general feedback that changing the Go-Live date at this point with a diversion from original planning could have a material impact and any delay would have to be considered in light of industry November releases. ACTION: The Programme advised that a formal ISD Checkpoint will be held on Tuesday 16 September to review ISD issues. A placeholder ePSG will be scheduled for 15:00 on 16 September, should it be required. The ePSG will only proceed if issues are identified that necessitate a PSG discussion on the feasibility of the M10 date (ACTION PSG48.1-02). The DNO representative queried the contingency approach, noting it had not been fully tested and asking what would happen if it had to be invoked but did not work as expected. Programme and Helix clarified that this is low risk, since Contingency Plan 1 involves continuing to use existing legacy systems, (although through the SVAA system rather than the new VAS System) and Helix noted their GLIG action to provide more clarity on the impact. Programme confirmed that this is the lowest risk option of the contingency plans.
Open Discussion on M10 Status	Programme posed the following question to PSG members. Do PSG members have any objection to the Programme continuing with the M10 cutover activities? There were no objections from members and the DNO and iDNO representatives voiced their approval of continuing with cutover activities. There were a few queries and comments which are captured below: - The DNO representative asked whether combinations of work-off items, though benign individually, could pose a greater risk collectively. The IPA confirmed the outstanding items are largely isolated and manageable but acknowledged the need to monitor aggregate risk. - The Elexon CFO commented that Elexon are now dealing with a small number of relatively minor issues. He emphasised that the key focus must now be on the cutover process, with ISD as the most critical element and felt the list of their (GONG) conditional items is proportionate and manageable. - The Ofgem representative expressed a cautious positivity but emphasised the need to avoid any surprises and that Ofgem and the Programme are kept informed immediately if there are any 'showstoppers'. The Ofgem representative recognised risks will never be zero given the complexity of the Programme but felt the Programme and participants were broadly confident.

Summary and Next Steps	The Programme confirmed that cutover activities will continue as planned. The Chair thanked participants for their flexibility and responsiveness over recent weeks, noting that while progress has been strong, significant work remains to tighten final processes and ensure risks are acceptable ahead of M10.
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Date of next meeting (extraordinary): 19 September 2025 at 15.00

Date of next monthly meeting: 01 October 2025 at 10:00

Attendees

Chair

Helen Adey

SRO (Elexon IM)

Apologies

Andy Manning

Consumer Representative

Industry Representatives

Andrew Campbell

Small Supplier Representative

Chris Price

DNO Representative

Elaine Eyles

Medium Supplier Representative

Gareth Evans

I&C Supplier Representative

Graham Wood

Large Supplier Representative

Simon Harrison

Supplier Agent Representative

John Abbott

Elexon Representative (Central Systems Provider)

Jenny Rawlinson

IDNO Representative

Geoff Hunt / Trisha Champaneria

DCC Representative

Jonny Moore (replacing Jonathan Hawkins)

RECCo Representative

Paul Daniels

Avanade Representative

Neil Dewar

NESO Representative

Joel Stark

Supplier Agent Representative

MHHS IM

Jason Brogden

Programme Industry SME

Keith Clark

Programme Manager

Philip McCann

Governance Secretariat

Smitha Pichrikat

Client Delivery Manager

Chris Harden

Client Programme Director

Lewis Hall

LDP Delivery Manager

Lewis McKenzie

PPC Lead

Chris Welby

SRO

Stuart Scott

LDP SME

John Wiggins

Programme Industry SME

Matthew Breen

Transition Lead

Other Attendees

Benjamin Gilbert
Richard Shilton
Joe Ashworth
David Gandee
Meliss Giordano
Fahreen Japp
Sinead Quinn
Peter Stanley
Steven Page
Victoria Moxham
Grace Carroll
Royston Black

Code Bodies
IPA
IPA
IPA
Ofgem
Ofgem
Ofgem
Elexon CEO
Elexon CFO
Elexon BSC Secretary
Elexon
Elexon